



Joint Contract Work Programme 2022-23 Progress Update

29 September 2022

Report Author: Nick Meadows

Report purpose

The purpose of this report is to update members of the Joint Waste Collection Services Committee (JWCSC) on progress with the delivery of the joint contract work programme for 2022-23.

Introduction

The focus for the joint contract work programme 2022-23 is a continuation and evolution of the previous annual work programme (2021-22) given that delivery was paused on some of that due to the disruption to services as a result of driver shortages. Therefore, emphasis has continued to be applied on ensuring services in the joint contract area are operating safely and effectively and that service improvements are made. We are also ensuring that residents are informed about their collection services, encouraged to make full use of them and both enabled and inspired to prevent, reduce, reuse and recycle more. In light of issues that have arisen as a result of, or been compounded by, the coronavirus pandemic additional activity reflecting the need to ensure resilience of the contract to future disruption has been included.

Work also includes planning alignment with emerging national policy on new collection arrangements including how we will work towards ambitions to have net-zero emission vehicle fleets in the future. The 8 objectives in the work programme for 2022-23 are:

1. Improve the efficiency and effectiveness of the service enabling a better customer experience.
2. Deliver operational improvements that enable reductions in waste and increase the quantity and quality of recycling.
3. Ensure residents are informed about their collection service.
4. Inspire and encourage residents to prevent, reduce, reuse and recycle.
5. Manage the joint waste contract to ensure it is resilient, operating safely, and performing effectively.
6. Support the joint contract authorities' carbon reduction plans.
7. Work with partner authorities to ensure the work programme is delivered with appropriate governance and oversight.
8. Enhance our ways of working to deliver organisational efficiencies.

The joint contract work programme 2022-23 is being delivered by the single officer team known as Joint Waste Solutions (JWS). This team not only oversees the joint waste contract for services in Elmbridge, Mole Valley, Surrey Heath and Woking, but also manages and delivers a separate programme of work for all authorities in the Surrey Environment Partnership (SEP). Through this setup, the joint contract area can gain maximum benefit from the countywide service improvement and engagement initiatives that are being carried out.

A report has been produced below (**Annex 1**) to give an update on progress during April – mid August 2022 with the individual projects and activities under each objective. More information on what each project and activity entails can be found in the joint contract programme of work 2022-23 document, which was approved at the JWCSC on 3 March 2022.

Recommendations

It is recommended that members note this update.

Version control

| Version | Author | Date | Changes | Distribution |
|---------|--------------|----------|-------------|---------------|
| 1.0 | Nick Meadows | 20/09/22 | Final draft | JWCSC members |